Press release

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BITZER SOFTWARE 7.2.0: Expanded product portfolio and integrated AI agent HERMANN

Sindelfingen, 05.11.2026. With version 7.2.0, BITZER has significantly expanded the scope of its proven selection software. More than 1000 additional products from 12 series are now available in the BITZER SOFTWARE. At the same time, the new AI agent HERMANN makes technical knowledge even easier to access within the software: HERMANN answers questions about products, refrigerants and applications, guides users to relevant technical information and documents – and can use the BITZER SOFTWARE to select suitable products.

For more than 35 years, the free BITZER selection software has supported professionals in selecting and sizing compressors and other components for refrigeration, air conditioning and heat pump applications. It provides performance data, technical data, application limits, dimensional drawings and comprehensive documentation, among other information, and supports the sizing of both individual compressors and compound systems. The BITZER SOFTWARE is available as a web and Windows application.

BITZER SOFTWARE 7.2.0 with an expanded product portfolio
With version 7.2.0, the product portfolio available in BITZER SOFTWARE has been significantly expanded. The SmarTube module now includes shell-and-tube condensers and evaporators with more than 1,100 catalogue model designations.

Version 7.2.0 also introduces the selection of water-cooled condensing units from the K series, without the need to select the condenser and compressor separately. With 178 units in six variants, including ECOLINE PRO as well as seawater-resistant and two-stage versions, all combinations are available.

Press release

AI agent HERMANN: Find technical information and select BITZER products

HERMANN, the new AI agent integrated into the BITZER SOFTWARE, makes it even easier to access technical knowledge and the BITZER product world. Users can ask questions about BITZER products, refrigerants and applications, and HERMANN guides them directly to relevant technical information and documents. In addition, HERMANN can access the BITZER SOFTWARE and independently select suitable BITZER products. This enables users to find the information they need even more quickly.

BITZER selection software for web and Windows

The BITZER SOFTWARE was fundamentally revised with version 7 and optimised for use on different devices. Its responsive design automatically adapts the display to PCs, tablets and smartphones.

Go directly to the BITZER SOFTWARE.

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As an independent specialist for refrigeration, air conditioning and heat pump technology, BITZER is present all over the world: with products and services for refrigeration, air conditioning and process cooling as well as transport, BITZER ensures optimum temperature conditions for trade in goods, industry processes and indoor climate control – always striving for the highest possible energy efficiency and quality. BITZER is represented all over the world with 74 sites in 40 countries, including its sales companies and production facilities. Trade and service partners included, the BITZER network of manufacturing, development and sales extends to almost all countries in the world. In 2025, 4,500 employees generated a turnover of €1.135 billion; expenditure for research and development totalled €67 million.

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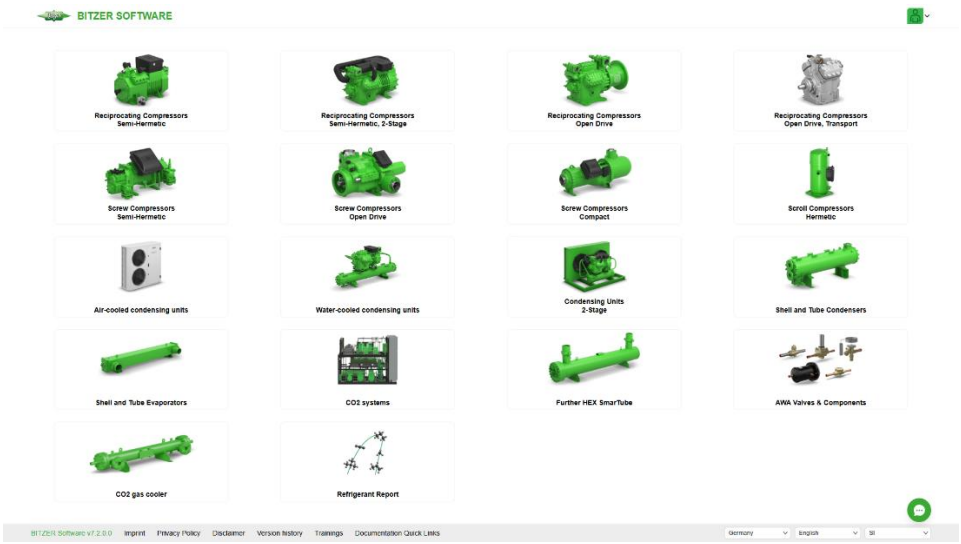


Image 1: With version 7.2.0, the BITZER SOFTWARE offers a significantly expanded product portfolio for selection and sizing

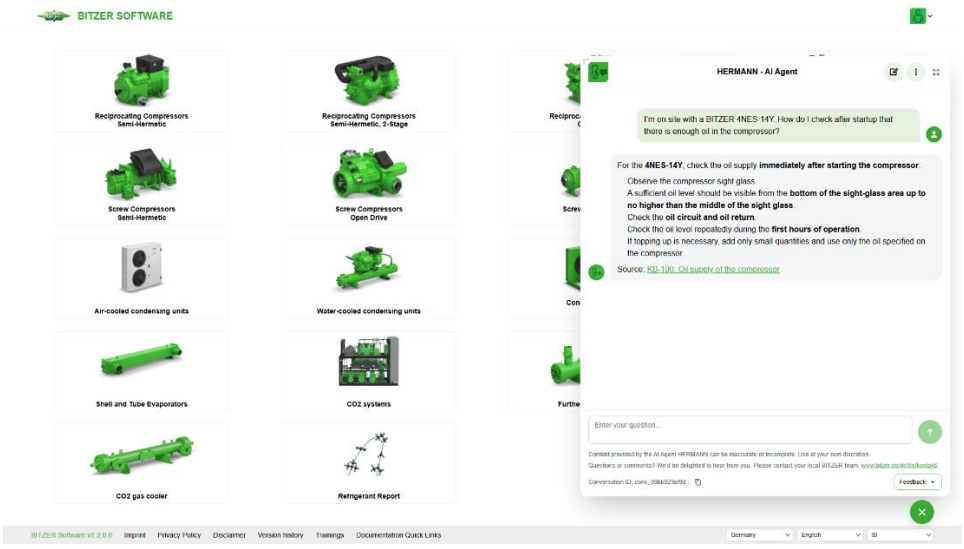


Image 2: HERMANN, the AI agent within the BITZER SOFTWARE, answers questions about refrigeration, air conditioning and heat pump technology, refrigerants and BITZER products